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Our Policies 69 hits

Store Policies:

All prices are in US dollars. The colors shown on the products are an approximate of the original colors, and are variable with your monitor and/or graphic card. We make every effort to provide as accurate color and descriptions as possible. We are not liable for any delay resulting from invalid shipping information that you have provided.

Please be sure all information you provide is as accurate and current as possible. Customers are responsible for reading any and all store policies. Any information that you provide us with is never, under any circumstances given or provided to anyone for any reason. The only exception is your address. That is given only to the carrier of your purchase(s), for shipping purposes only. Delivery We Try to process and ship all orders within 2 to 3 business days.

However, during the busy shipping season it may take longer for you to receive your items. So please allow extra time to receive them. You will receive an email to verify we received your order. You will receive another email to confirm shipment of your order. Most will have a tracking number provided. We are not liable for carrier delays, lost or damage to package during transportation. We do not ship to PO Boxes.

Payment Methods:

We accept payments thru Paypal and prefer that method of payment. We will accept

cashiers checks and money orders, and personal checks upon special request prior to your purchase of an item in the USA only. If you do not have a Paypal account, it is very easy to get one. Go to www.paypal.com to get more information about this service and to also set up your account. We are Paypal verified!

Return Policies:

To avoid unnecessary returns, be sure you have read and inquire on all the product information before submitting your order. We do not refund shipping charges on returned items. If you find your package is damaged through transport when you accept it, report to the carrier's driver immediately. He/she will have record for your claim to their customer service department. We are not responsible for the carrier delays or damage during transportation. Any item returned that is defective by the The Little Things, must be returned in the original package it was received in and in the same condition that it was sent. If not, it will be considered mis -usage defect. No credit, refund or re-placement approved. Any item that shows damage do to mis-handling, while unpackaging the item is also considered misuse and will not be given a credit, refund or replacement. You must contact us immediately, for an item you have recieved that is defective by The Little Things. There is no 15% restocking fee on manufacturer defective merchandise. However, to prevent abuse of this policy, we reserve the right to refuse any return or refund based upon our policies. The item can not be worn, used or tampered with, and then sent back for return, that is misuse, not defect and it must be in it's original packaging. You will have the choice of having a replacement item of the same sent to you (providing that we still have that same item in stock), or a full refund for your purchase, once the defective item is back in our possession and an inspection of the product or item is made by us. Should we make an error on our part, we will be happy to make good on our mistake. Please contact us immediately, so that we may take the necessary and proper steps to correct our mistake and insure 100% Customer satisfaction. All refunds are in the form of a re-imbusement of funds through your Paypal account. No refunds will be issued until the product is back in our possession. The person returning the item is responsible for any and all shipping charges related to the return of any item, unless it falls under our defective merchandise policy. We reserve the right not to accept returns based on store policies. We are not responsible for customers who do not take the time to read our refund policies, before purchasing and item. **NO EXCEPTIONS!**

Shipping: We only charge the actual amount to ship an item, this is based on the weight of the package and your location. We also consolidate shipping on multiple item purchases. All items are shipped via USPS or UPS. For any damaged in transit or lost/stolen undelivered packages, you will need to file a claim form with the carrier of your package.

We are not responsible for slow delivery, lost, stolen or damaged in transit packages. Please be advised that we take every precaution in the packaging of your item to insure that it arrives in the condition that it was sent and is not damaged through transit.

We do recommend that you purchase shipping insurance. We are not responsible for lost/stolen or damaged packages. You will need to address that matter with the carrier of your package to get a refund.

Once your item has shipped, it is in the possession and care of the carrier. We are no longer responsible for your package once it has shipped. Shipping Insurance is usually optional unless we specify otherwise, but you ship at your own risk without it and we are not responsible for lost/stolen or damaged packages. No Exceptions!